

# Frequently Asked Questions General Club



## **Q. - Do you have Daily Food Specials?**

A. - Yes we do. See our Daily Specials by checking out our Facebook page [www.facebook.com/CoolumSurfClub](http://www.facebook.com/CoolumSurfClub)

## **Our Weekly Specials are as follows:**

- MONDAY NIGHTS – Kids eat FREE! Between 5:30pm-7pm, with any main size meal purchased. Kids up to 12yrs old (1 child per adult)
- MONDAY LUNCH & DINNER – Beer Battered Barramundi for just \$15.90
- TUESDAY LUNCH & DINNER – 200gm Steak for just \$16.90
- WEDNESDAY LUNCH & DINNER – Selection of Pastas for just \$14.90
- THURSDAY LUNCH & DINNER – Chicken Schnitzel for just \$13.90
- SUNDAY NIGHT – Roast for just \$16.90

## **Q. - Do you have a courtesy bus?**

A. - Yes we certainly do! Please call 0404 029 474.

Details of the service are as follows: -

- Monday 3:30pm – 9:00pm
- Tuesday 3:30pm – 10:00pm
- Wednesday 3:30pm – 10:00pm
- Thursday 3:30pm – 9:00pm
- Friday 3:30pm – Midnight
- Saturday 11:00am – Midnight
- Sunday 11:00am – 8:00pm

## **BUS PICK UP ZONES:**

1. NORTH TO: PEREGIAN WATER TOWER (INCLUDING PEREGIAN SPRINGS & PEREGIAN BREEZE ESTATE)
2. SOUTH TO: SURF AIR MARCOOLA
3. WEST TO: COOLUM BEACH CHRISTIAN COLLAGE

## **Q. - Do you have entertainment?**

A. - Yes we do! Starting in October 2018 we will have Live Music on Friday and Saturday nights from 9.30pm to Midnight. Our other entertainment offers include Tuesday Trivia, Thursday Bingo, TAB, Keno, Pokies and board games for all ages, see our friendly bar staff for more information.

## **Q. - Do you offer Seniors Discount?**

A. - Absolutely yes we do. We offer a 10% discount for food and drink. Simply produce your Seniors Discount Card, Seniors Business Discount Card and Carer Business Discount Card to the staff serving you. If you are ordering for more than one senior please produce each person's seniors discount card to staff as the discount is for one item per seniors card. Please note this discount is not available in conjunction with any other discount or promotion.

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## Q. - Where do your profits go?

A. - We are a not-for profit community club with our profits going towards saving lives on Coolum Beach. So by supporting your local Surf Club you are helping us save lives and keep Coolum Beach Safe. With these funds we purchase much needed life-saving equipment and keep all of our volunteers fully trained in all aspects of Surf Life Saving. In 2017/18 season – 15 rescues, 9,815 preventative actions, and over 65,000 visitations to our great beach. Remember if we can't see you we can't save you so please always swim between the red and yellow flags. We had 240 patrolling members who volunteered 11,445 hours to keep our beach safe

## Q. – What time are you Open and what are the hours of operations for the various parts of the Club?

A. – As follows:

- **General Club Opening Hours:** Monday to Thursday 10am-9pm, Friday and Saturday 10am to Midnight, Sunday 8am to 9pm
- **Bar, Gaming, TAB and KENO Hours:** Monday to Thursday 10am-9pm, Friday and Saturday 10am to Midnight, Sunday 10am to 9pm
- **Restaurant Hours:** Sunday to Thursday 12pm to 2.30pm and 5.30pm to 8pm, Friday and Saturday 12pm to 2.30pm and 5.30pm to 8.30pm
- **Sunday Breakfast Hours:** 8am to 10.30am Sunday Only
- **Cafe Hours:** Monday to Thursday 10am to 8pm, Friday and Saturday 10am to 8.30pm, Sunday 8am to 8pm
- **Pizza & Snack Hours:** Pizzas and Snacks are served from 10.30am to 12pm and 2.30pm to 5pm Monday to Saturday and 11am to 12pm and 2.30pm to 5pm Sunday. Available to order from the Bar or Restaurant

## Q. - Why do we have to sign in?

A. - As we are a not-for profit community club and it is a stipulated State Government law that if you come into a Club you need to either sign in as a visitor if you live outside of a 15km radius or be signed in by a member or simply become a member yourself. It's only \$10 for 12 months or \$45 for 5 years and you can do it all online by clicking here <https://bit.ly/2vRqkp8>

## Q. - How do I become a member and how much does it cost?

A. – Either Go Online by clicking here <https://bit.ly/2vRqkp8> or simply fill out a little bit of paperwork at our reception desk. The cost is \$10 per year or \$45 for 5 years and you get some fantastic discounts on food and drinks as well as a birthday card with vouchers to more than cover the cost of membership as well as other great member's benefits.

## Q. - Are you reciprocal with other clubs?

A. - Yes we are Reciprocal with most clubs in Australia and New Zealand. Simply show our friendly reception staff your valid reciprocal members card and you will not need to sign in. You are also able to sign in visitors as well as having access to our fantastic take-away alcohol specials available for purchase over the Bar. Please note that you may be asked to produce a valid form of identification that matches your Reciprocal card.

## Q. - Do I get discounts as a reciprocal member of another club?

A. - Unfortunately not.

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## **Q. - What sort of ID do I require to sign in?**

A. - A current driver's license for both proof of age and residency. An 18 plus card with other documentation confirming your residential address. A valid Australian passport with other documentation confirming your residential address. If you are from overseas then a current foreign passport or foreign driver's license will suffice.

## **Q. - What's your dress code?**

A. - Clean and respectful attire at all times.

- Offensive logos or writing on singlets, shirts, and hats will not be permitted, free loan shirt offered and removal of offensive hat requested.
- Dirty or ripped shirts or singlets will not be permitted and a free loan shirt offered.

## **Q. - What time can I have the children here until?**

A. - 9pm Sunday to Thursday and 9:30pm on Friday and Saturday nights.

## **Q. - How do I become a life saver?**

A. - Go to the Lifesaving website [www.coolumsurfclub.com.au](http://www.coolumsurfclub.com.au) or contact our Surf Life-Saving administration office between 9am and 5pm Monday to Friday on 07 5446 1148 extension 7 for all the information you require. Surf Lifesaving enquiries: [lifesaving@coolumsurfclub.com.au](mailto:lifesaving@coolumsurfclub.com.au)

## **Q. - What time does Bingo start and how much does it cost?**

A. - Bingo sign on is from 8.30am on Thursday morning with eyes down at 9am. A cost for a book is \$3 with morning tea provided.

## **Q. - What time does Trivia start and how much does it cost?**

A. - Trivia sign on is from 6.30pm on Tuesday night for a 7pm start. Entry is FREE of charge and there are some great prizes up for grabs. Singles and Teams are welcome to enter.

## **Q. - Where do I park when I come to the club?**

A. - There is a small car park beside the club which has a disabled Car Park as off street parking beside the club which has a two hour limit. There is also a very close and very large car park at Tickle Park to the North of the Club which has no time limit. If you still cannot find a space you can try the car park beside Jack Morgan Park to the West of the Club or on Frank Street also to the West. All of these options are only a short 2 minute walk from our great Surf Club.

## **Q. - Do you have a kids playroom?**

A. - Unfortunately Not. However we do have activity packs available for the kids which are free when you dine with us and we also have FREE WI-FI so bring along your smart device. We also give a free soft drink and jelly cup with each kids meal.

## **Q. - Can the children eat in the bar/Lounge area?**

A. - Yes however they must remain supervised at all times.